

Exclaimer Mail Disclaimers 1.0 Release Notes



Exclaimer
UK +44 (0) 1252 531 422
USA 1-888-450-9631
info@exclaimer.com

Contents

| | |
|--------------------------------|---|
| About these Release Notes..... | 3 |
| Release Number..... | 3 |
| System Requirements..... | 3 |
| Hardware..... | 3 |
| Software..... | 3 |
| Downloading..... | 3 |
| Installing..... | 3 |
| Uninstalling..... | 3 |
| Export Steps..... | 4 |
| Fixed Issues..... | 4 |
| Known Issues..... | 4 |
| Other Resources..... | 5 |
| Disclaimer Support..... | 5 |
| Disclaimer Sales..... | 5 |
| Copyright Notice..... | 6 |

About these Release Notes

Release Number

The current Release Number for this product is: 1.0.41121.0

System Requirements

Hardware

| | Minimum Requirements | Recommended Requirements |
|--------------------------|---------------------------------|--------------------------|
| CPU | x64 architecture-based computer | |
| Memory | 2 GB | 4 GB |
| Disk Space | 350 MB | 500 MB |
| Screen Resolution | 1024 x 768 pixels | 1152 x 864 or higher |

Software

| | Minimum Requirements |
|---------------------------------|--|
| Operating Systems | Windows Server 2003 R2 x64 (including all service pack levels). Windows Server 2008 x64 (including all service pack levels). Windows Server 2008 R2 x64 (including all service pack levels). Windows Small Business Server 2008. Windows Small Business Server 2011. |
| Exchange Server | Microsoft Exchange Server 2007 SP1 Rollup 5. Microsoft Exchange Server 2007 SP2. Microsoft Exchange Server 2007 SP3. Microsoft Exchange Server 2010. Microsoft Exchange Server 2010 SP1 and above. |
| Exchange Server Roles | Microsoft Exchange Hub Transport Server. |
| Microsoft .Net Framework | Microsoft .Net Framework 2.0. Note: For the Sent Items Update feature, you will require Microsoft .Net Framework 3.5. |

Downloading

Please refer to the following link on the Exclaimer website:

<http://www.exclaimer.com/Download-Center/DownloadForm-MD.aspx>

Installing

Download the 'Mail Disclaimers 1.0' installation file 'setup.exe' and run on the Microsoft Exchange Hub Transport Server. An MSI is available from support by contacting support@exclaimer.com.

Uninstalling

Uninstall can be achieved via the 'setup.exe' or MSI for the currently installed version of 'Mail Disclaimers 1.0' or via 'Add/Remove Programs' in Windows Server 2003 or 'Programs and Features' in Windows Server 2008.

The configuration files are located in the following folder and will not be removed as part of the uninstall process:

| Operating System | Location |
|---|---|
| Windows Server 2003 R2 x64 | \Documents and Settings\All Users\Application Data\Exclaimer Ltd\Mail Disclaimers |
| Windows Server 2008 x64 Windows Server 2008 R2 x64 Windows Small Business Server 2008 Windows Small Business Server 2011 | \ProgramData\Exclaimer Ltd\Mail Disclaimers |

The uninstall process will not lose any of your configuration or settings. However as a backup precaution you may wish to export your configuration.

Export Steps

1. Open the Exclaimer Console.
2. Select the 'Exclaimer' node.
3. Open the 'Action' menu.
4. Select 'Export Configuration...'
5. Select a location and filename for the export.
6. Press Save.

This will export all your settings including all your templates and licensing data.

Fixed Issues

- Messages with content other than META tags prior to the opening <HTML> tag have the content removed.
- Remote deployment may produce the following error when the Sent Items Update Service uses an account that has a UPN suffix that does not match the account's login name: 'No mapping between account names and security IDs was done'.

Known Issues

- Character sets on plain text messages are not changed to the character set specified in the Disclaimer Options. This issue is also present with Microsoft Exchange Transport Rules.

Other Resources

Exclaimer Support

World Wide Email Support: support@exclaimer.com

Exclaimer Knowledge Base: <http://www.exclaimer.com/support-home/KB.aspx>

Exclaimer Forums: <http://www.exclaimer.com/cs/forums/default.aspx>

UK - Telephone: +44 (0) 1252 531 422

USA & Canada - Telephone: +1-888-450-9631

South Africa - Telephone: +27 (0) 11 561 0900

Europe Sales - Telephone: +31 (0) 228-567066 \ +49 (0) 421 5371 458

Rest of the World, UK - Telephone: +44 (0) 1252 531 422

Exclaimer Sales

UK Sales: sales@exclaimer.com

Telephone: 01252 531422

US & Canada Sales: usasales@exclaimer.com

Telephone: +1-888-450-9631

Europe Sales: europesales@exclaimer.com

Telephone: +31 (0) 228-567066

Telephone: +49 (0) 421 5372 458

South African Sales: sales@exclaimer.co.za

Telephone: +27 (0) 11 561 0900

Hungary Sales: sales@exclaimer.com

Telephone: +36 20 422 3984

France Sales: sales@exclaimer.com

Telephone: +33 4 76 21 17 03

Spain Sales: sales@exclaimer.es

Telephone: +34 947 257 714

Rest of the World (UK): sales@exclaimer.com

Telephone: +44 1252 531422

Copyright Notice

The information in this document is subject to change without notice. Exclaimer Ltd assumes no responsibility for any errors that may appear in this document. Unless otherwise noted, the example companies, organizations, products, domain names, e-mail addresses, logos, people, places and events depicted herein are fictitious and not associated with any real company, organization, product, domain name, e-mail address, logo, person, place or event.

Exclaimer Mail Disclaimers and other Exclaimer devices are either registered trademarks or trademarks of Exclaimer Ltd in the United Kingdom and/or other countries. Exclaimer may have trademarks, copyrights or other intellectual property rights covering subject matter in this document. All other company and product names are acknowledged as being the trademarks or registered trademarks of their respective companies.

Unless expressly provided in a written license agreement from Exclaimer Ltd, the furnishing of this document does not give you any license to these trademarks, copyrights or other intellectual property.



Copyright 2011, Exclaimer Ltd. All rights reserved. This document may not be copied, photocopied, reproduced, translated, or converted to any electronic or machine-readable form in whole or in part without the express written permission of Exclaimer Ltd. Complying with all applicable copyright laws is the responsibility of the user.